



<https://mypay.dfas.mil>

myPay puts you in control

myPay offers faster enhanced services, security, accessibility and reliability to all customers of DFAS worldwide.

With myPay, you can:

- View, print, and save leave and earnings statements
- View, print, and save tax statements
- Change federal and state tax withholdings
- Update bank account and electronic fund transfer information
- Manage allotments
- Make address changes
- Manage U.S. Savings Bonds
- View, print, and save travel vouchers
- Control Thrift Savings Plan enrollment
- View, print, and save retiree account statement
- View, print, and save annuitant account statement
- Provide report of existence
- Update certificate of eligibility
- Turn off hard-copy Leave and Earnings Statements
- Turn off hard-copy W-2 tax statements
- Change Personal Identification Number (PIN)

Features may vary by Armed Service and status.

myPay is safe and secure

myPay combines strong encryption and secure sockets layer (SSL) technology with

your social security number (SSN) and personal identification number (PIN) to safeguard your information from any unauthorized access.

Start using myPay now

Log on at <https://mypay.dfas.mil> or call toll free 1 877 363-3677.

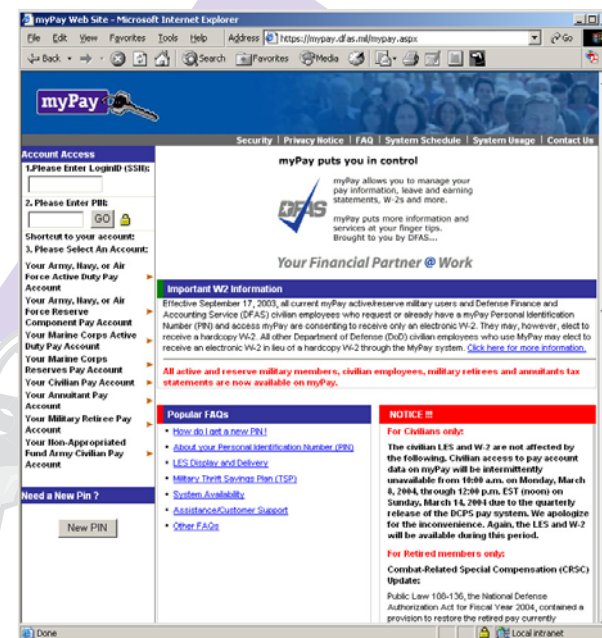
Need a new PIN?

- Select “New PIN” under the “Need a New PIN?” title in the lower section of the myPay Home page. You will be prompted to enter your SSN and then be given instructions based on the information we have available for you, personally.
- In most cases, your PIN will be mailed to your address of record or emailed to a pre-registered official address. Others will receive specific instructions on other options.
- Log on to <https://mypay.dfas.mil> once you receive your temporary PIN. Enter your full SSN and Temporary PIN and you will be prompted to establish a New PIN and then be given access to your Pay Information.
- Once your PIN has been customized, please remember your new PIN and use it when accessing myPay in the future. Please safeguard your PIN at all times and do not allow anyone else access to it.
- You have the option to change your PIN at any time if you wish.

myPay is easier than ever

myPay’s new design helps you find the information and complete the transactions you want in just three clicks. Available nearly around the clock, myPay means no waiting in lines or holding on the phone.

With clear confirmation messages, myPay means confidence in knowing your pay is going where it should, when it should.



Why use myPay?

As a DoD employee, military member, retired service member, or annuitant you will have unprecedented control over your pay account. You'll have immediate access to your information and can change your pay preferences online. **You will save time.**
Your Service will save money.

Is assistance available?

Yes, help is always available for myPay online. You can also call customer support at 1 800 390.2348, Monday through Friday between 7 a.m. and 7:30 p.m. Eastern for assistance. You may also Contact Us via the internet using <http://www.dfas.mil/mypay/mypayfeedback.htm>.

How do I turn off my Hard copy Leave and Earning Statement (LES)?

You can click on the "Turn off Hard Copy" button on the LES screen. Turning off the hard copy LES saves the Department money which can be used in more essential areas and programs. Delivery of an electronic LES eliminates risks associated with receiving financial information in the mail.

Can the PIN be changed?

Yes, you can change your PIN online in myPay. To change your PIN, select the "Change PIN" option from the main menu.

myPay awards

2003 Accenture and MIT Digital Government Award

2003 DFAS Best Business Practice

2002 e-Gov Pioneer Award

2002 and 2003 DoD Value Engineering Achievement Award

2000 and 2002 USD (Comptroller) Financial Management Award

2001 ASMC Distinguished Performance Award

2001 e-Gov Trailblazer Award

myPay is brought to you by:



<https://mypay.dfas.mil>

For assistance, call customer support at
1 800 390.2348, Monday - Friday
between 7a.m. and 7:30 p.m. Eastern.

Produced by the Corporate Communications Directorate
Defense Finance and Accounting Service
www.dfas.mil
email: askdfas@dfas.mil
001-0104(rev)

The image shows the myPay logo, which consists of the word 'myPay' in a white, sans-serif font on a purple rectangular background. To the right of the logo is a large, stylized key. The key is silver and has a purple head that matches the myPay logo. The key is positioned as if it is about to turn a lock. The background of the entire page is a light purple color with a large, faint, stylized key shape that the myPay key is interacting with.

myPay

The Key to Controlling Your Pay

<https://mypay.dfas.mil>

Easier and More Secure

Faster and More Reliable